



World

How to login first the first time?

You will receive an email similar to this one with a button redirecting to a login page. Your account is automatically pre-created by the event organizer.

A window will then suggest that you create a password for your account.

A screenshot of a web interface for creating a password. At the top, there are navigation icons for home, refresh, notifications, and user profile. The main heading is "Welcome, create a password". Below it, a message says "In order to log in the next time that you want to use the web or mobile app." There is a "Password*" label above a text input field containing "Define new password". To the right of the input field are an eye icon and a green arrow icon. Below the input field, it says "At least 6 characters".

Note : If you don't see this email in your mailbox, please check your spam.

An email from Swapcard for the event "EVOLVE - The Virtual Event for Planners". The header features the event title, "The Virtual Event for Planners", and the Swapcard logo. It also mentions "Mash Media Supporting partner" and "ON-DEMAND". The body of the email says: "Hello Dorine, Thanks for joining us at EVOLVE - The Virtual Event for Planners by Swapcard! 🙌 Connect to the event app now to live stream the current session. Access our official event app and start connecting with interesting attendees, exhibitors and speakers, and managing your agenda. You're in for a valuable, successful event! 📲 Are you inspired? We sure are." At the bottom, there is a green button that says "CONNECT TO THE EVENT NOW!". A blue line with an arrow points from this button to the password creation form in the previous image.



World How to login when I have an account ?

Access your account on login.swapcard.com

Enter the email you used to register to your event and the password you've created before. Then, click on the green arrow to connect.

The screenshot shows a login form on a dark background. At the top left, the word "Login" is written in white. Below it, a light gray box contains the text "Type the email address you provided during event registration." followed by "Email address*" and a text input field with the placeholder "Insert your email address". To the right of the input field is a green circular button with a white right-pointing arrow. Below the input field, the text "Or scan my badge" is displayed as a link.

Note : if you have forgotten your password after entering your email, click on **send me a magic link**. You'll receive in your mailbox an email to reset your password.

If you need any help, please contact support@swapcard.com